



Possible Canada Post strike - Member tools

As you may be aware, Canada Post is notifying customers of a possible labour disruption that could impact mail delivery.

Your members may be wondering how this will impact claims submission and payment. The best way for a plan member to ensure the strike has no effect is to use our digital tools.

Please share the attached email, which promotes our digital options such as our Medavie Mobile app, ePay, and eClaims, with your members.

We will provide full details on our plans to ensure limited service disruption in the near future.

Member email/newsletter article:

No post? No problem!

It's easy to get reimbursed for your benefit claims – without using Mail Service

GET OUR **APP!**

Use our **Medavie Mobile app** to submit your claim right from your smartphone – you can do it in under a minute.

CHECK IF THEY ARE AN **ePAY** PROVIDER

Ask your health professional if they offer **ePay** – they can submit the claim electronically for you, so you pay only what's not covered by your plan.

VISIT OUR MEMBER WEBSITE

You can also submit your claim for reimbursement or sign up for direct deposit by registering or logging on at **medaviebc.ca**.
