



## ***A welcoming atmosphere – and more***

"Professional development is promoted, encouraged, and financially supported at the Prince George Hotel," says Carol Logan, Director of Human Resources for the prestigious downtown hotel.

Throughout her career with the hotel, Carol has encouraged others to seek continued learning, while doing the same for herself. In 2011, Carol earned a ***Certificate in Conflict Resolution*** at Saint Mary's. "I knew it would help me with many of the HR related issues that come across my desk," she says.

Carol was impressed by the welcoming atmosphere. "It's an encouraging learning environment and a nice facility, great for adult learners. And it wasn't just lecture-style. There was group work and lots of interaction. People were there because they wanted to be there," she notes.

For Carol, the credibility of SMU and her instructors was significant. So was the learning. "I came away with new skills and a new awareness," she says. "I was already using some of the conflict-resolution skills we learned, but now I understand them better and know the models and theories behind them."

As well, Carol points out, there's a positive link between her employer and her chosen place of learning – as The Prince George is the hotel of choice for instructors and participants from out of town.

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